Grand Itasca Clinic & Hospital and your care providers are excited to announce the implementation of EPIC, the industry leader in electronic health record management systems in the United States. This will provide access to your medical record from within all of Grand Itasca (including both the clinic and hospital, home care, rehab and more).

Grand Itasca has purchased Allina Health System’s version of EPIC, Excellian. Allina will be installing and supporting this patient-centered technology. As an independent health system, our ability to work with Allina on this endeavor is an added benefit. If you are referred to Allina Health System for advanced care, for example Minneapolis Heart Institute (MHI), your MHI care provider will use and update your same medical record.

This fully secure system will be in place at Grand Itasca in mid-August 2012. Soon patients will be able to view portions of their medical record online.

**Thank you for your patience**

We appreciate your patience and understanding while we implement our new Electronic Medical Record system. As our staff become familiar with this new system, we will do our best to meet your needs in a timely manner.

**One Patient, One Record with . . .**

- One source of patient information for your clinic and hospital visits
- Timely care provider access to your medical information
- Quicker access to test results
- Automated safety checks, such as allergy checking, to prevent medical errors
- Improved quality and safety of care
- Decreased costs and errors
What is an electronic medical record?
An electronic medical record is a computerized single source of your patient medical record. All of the information needed to care for you, such as your medical history (allergies, medications, test results and other pertinent information) as well as your contact and insurance information, will be in a single, shared record. Information in the electronic medical record may be viewed, stored and shared by your clinic and hospital.

What is Excellian?
Excellian is a secure electronic medical record system. It provides a single source of documentation for your medical information from all providers who use that system. Use of the same electronic medical record allows your treatment providers to coordinate your care, improve exchange of important information about your treatment, and get complete and up-to-date information to each of the providers who treat you.

Why is Grand Itasca implementing one electronic medical record system for the hospital and clinic?
Grand Itasca is implementing a new electronic medical record system to further enhance the safety and quality of your care. One of the greatest benefits of the system is that you will have ONE electronic medical record that will follow your care from our clinic and hospital, and other associated clinics and hospitals.

How will having an electronic medical record affect the care I receive?
The system will improve the safety and efficiency of your care. Your caregiver will have faster access to your test results, medical history, medications and prior health conditions.

How is my privacy protected?
As always, the privacy of your medical information is strictly protected. Only medical providers and personnel involved in your care will access your medical record.

Why should I consent to combine my electronic medical record?
A combined electronic medical record gives your health care providers timely access to your medical information from each provider, immediate safety checks (such as cross-checking allergies, immunizations, medication), rapid access to test results, and potential prevention of duplication of tests and examinations.

Who will have access to my combined record?
The health care providers who use this shared record are Grand Itasca, Allina Hospital and Clinics, and their affiliates. The list will be updated as more health care providers choose to participate in using a shared record. You can find an updated list at your next visit or by visiting our website at www.granditasca.org.

What if I don’t consent to combine my electronic medical record?
The clinic or hospital will maintain a separate electronic medical record for you, but it will not be as easy for them to electronically coordinate your care and quickly obtain complete and up-to-date information about your care with other health care providers who use the shared medical record.

Will I be able to access my medical information online?
Yes, if you consent to combine your medical records, you will have secure access to a portion of your record via a weblink called MyChart.

What if I change my mind and don’t want to share my electronic medical record after I said “yes”?
You have the right to ‘cancel’ your consent to combine by contacting your primary clinic or hospital. You must inform us in writing. If you cancel your consent, it will apply to medical information that is created after the notice is processed. It will not affect information that has already been shared among your providers or combined based on your original consent.

What if the computer system goes down during my visit?
Back-up computer and paper systems are in place in the event the computer system is momentarily unavailable. This will ensure your caregivers have the information they need at all times to provide your care with no interruptions.

For more information:
If you have questions about our new electronic medical record system, please ask a member of our staff.